

A15. Client Satisfaction Questionnaire

Please help us improve future workshops by answering some questions about the ACT for recovery workshop. We are interested in your honest opinions, whether they are positive or negative. *Please answer all the questions.* We also welcome your comments and suggestions. Thank you very much. We appreciate your help.

Q1	Excellent	Good	Fair	Poor
How would you rate the quality of the workshops you have attended?	4	3	2	1
Q2	No, definitely not.	No, not really.	Maybe.	Yes, definitely.
Have you been able to take something from the workshops and use it in your life?	1	2	3	4
Q3	Yes, they helped a great deal.	Yes, they helped somewhat.	No, they didn't really help.	No, they seemed to make things worse.
Have the workshops helped you deal more effectively with your problems?	4	3	2	1
Q4	Very satisfied	Mostly satisfied	Indifferent or mildly dissatisfied	Quite dissatisfied
In an overall, general sense, how satisfied are you with the workshops?	4	3	2	1

Q5	Quite dissatisfied	Indifferent or mildly dissatisfied	Mostly satisfied	Very satisfied
How satisfied are you with the therapists running the workshops?	1	2	3	4
Q6	No, definitely not.	No, I don't think so.	Yes, I think so.	Yes, definitely.
Would you come back to a workshop like this again?	1	2	3	4
Q7	No, definitely not.	No, I don't think so.	Yes, I think so.	Yes, definitely.
Did the workshops help you find out what is important to you?	1	2	3	4
Q8	No, definitely not.	No, I don't think so.	Yes, I think so.	Yes, definitely.
If a friend or someone you knew needed similar help, would you recommend the workshops to him or her?	1	2	3	4

Please complete the following statements:

The things I liked best about the workshops were:

The things I liked least were:

If I could change one thing about the workshops it would be:

Any further comments:
